Reporting links
Social media self-defence

Facebook

- **I don't have a Facebook account, but someone is pretending to be me on Facebook**
  - If someone has created an impersonation account targeting you, you can report the impersonation account here: **https://www.facebook.com/help/contact/295309487309948**
  - *If you have a Facebook account and would like to report an impersonation account, follow the guidance available here: **Report something | Facebook Help Centre**

- **Someone has posted defamatory material about me on Facebook**
  - If you believe someone has posted material that is defaming you, you can submit a report to Facebook by using their Defamation Reporting Form here: **https://www.facebook.com/help/contact/430253071144967**

- **My Facebook account has been hacked or compromised**
  - If your account has been hacked or compromised, you can make a report to Facebook here: **https://www.facebook.com/hacked**

- **I want to report harmful conversations in Facebook Messenger**
  - If you are receiving, harmful, unwanted or unsafe contact on Facebook Messenger you can follow the guidance about reporting Facebook Messages here: **https://www.facebook.com/help/messenger-app/1165699260192280**

- **I want to report harmful content on Facebook**
  - You can access guidance on reporting a range of issues to Facebook here: **https://www.facebook.com/help/1380418588640631**

- **Someone is breaching my privacy online**
  - If you would like to report a privacy violation, you can make a report to Facebook here: **https://www.facebook.com/help/contact/144059062408922?ref=cr**

- **I want to report a trademark violation**
  - If you would like to report a trademark violation, you can make a report to Facebook here: **https://www.facebook.com/help/contact/1057530390957243**

- **I want to report a copyright violation**
  - If you believe that another user has infringed your copyright on Facebook, you may directly report the Copyright infringement here: **https://www.facebook.com/help/contact/1758255661104383**

Instagram

- **Someone is pretending to be me online**
  - If someone has created an impersonation account targeting you, you can report the impersonation account here: **https://help.instagram.com/contact/636276399721841**

- **Someone is breaching my privacy online**
  - If you would like to report a privacy violation, you can make a report to Instagram here: **https://help.instagram.com/contact/267832646728129**

- **My Instagram account has been hacked or compromised**
  - If your account has been hacked or compromised, you can make a report to Instagram here: **https://www.instagram.com/hacked/**

- **I want to report a Community Guideline violation, but I don't have an Instagram account**
  - If you believe there is material which violates **Instagram's Community Guidelines**, but you don't have an Instagram account, you can make a report to Instagram by using their Online Reporting form here: **https://help.instagram.com/contact/383679321740945** OR
  - If you don't have an Instagram account and you are trying to report a **Community Guidelines** violation, you can submit a report here **https://help.instagram.com/contact/383679321740945**

- **I want to report bullying and harassment on Instagram, but I don't have an Instagram account**
  - If you believe there is material which violates Instagram's Bullying and Harassment **Community Guidelines**, but you don't have an Instagram account, you can make a report to Instagram by using their Bullying and Harassment Online Reporting form here: **https://help.instagram.com/contact/188391886430254** OR
  - If you don't have an Instagram account and you are trying to report harassment or bullying on Instagram, you can submit a report here: **https://help.instagram.com/contact/188391886430254**

TikTok

- **I want to report a TikTok video**
  - To report a video in your TikTok app:
    1. Go to the video you need to report.
    2. Press and hold on the video.
    3. Select **Report** and follow the instructions provided.

- **I want to report someone on TikTok:**
  - To report someone on TikTok:
    1. Go to the person's profile.
    2. Tap the **3-dot icon** in the top right.
    3. Select **Report** and follow the instructions provided.

- **Someone is pretending to be me on TikTok:**
  - If someone has created an impersonation account targeting you, you can report the impersonation account here: **Submit a request – Tik Tok Impersonation (zendesk.com)**

- **I want to report a Copyright infringement to TikTok**
  - If you believe that another user has infringed your copyright on TikTok, you may directly report the Copyright infringement here: **Report copyright infringement (tiktok.com)**

Snapchat

- **I want to report a Snapchat story**

  - To report a Story on Snapchat, press and hold on the offending Snap and tap '**Report Snap**'.

- **I want to report a Snap someone sent me**

  - To report a Snap someone sent you, press and hold on the offending Snap and tap '**Report**'.

- **I want to report a Snapchat account**

  - To report a Snapchat account
    1. Press and hold on that Snapchatter's name and
    2. Press the "**More**" option (or tap the ⚙ button)
    3. Select '**Report**' to report the account.

- **I want to report a Snapchat Story from my computer**

  - To report a Story on the web from your computer: click the ⋮ button on the video, then click '**Report**'.
  - To report a Story on the web from your phone or tablet: tap the ⋮ button on the video to report it.

- **I want to report Something to Snapchat, but I am not able to report it in the app.**

  - If you're unable to report a safety concern in-app, you can still report any issue by using the Snapchat reporting form here: **Submit a request – Snapchat Support** and select:
    • I want to report a safety concern and select the relevant responses.

- **My Snapchat account has been compromised**

  - If your account has been hacked or compromised, you can make a report to Snapchat here: **Submit a request – Snapchat Support** and then select:
    • I think my account was compromised.

- **I want to report an Intellectual Property infringement to Snapchat**

  - If you believe that another user has infringed your Copyright or Trademark on Snapchat, you may directly report the intellectual property infringement here: **Submit a request – Snapchat Support** and select: I want to report intellectual property infringement.

- **Someone is pretending to be me on Snapchat**

  1. If someone is pretending to be you on Snapchat, you can report the account in-app by pressing and holding on that Snapchatter's name and press the "More" option (or tap the ⋮ button).

  2. Select '**Report**' to report the account.

  3. Select '**They're pretending to be me**'.

  You then you get 250 words free text to add information about the account

  - If someone has created an impersonation account targeting you, and you don't have the Snapchat app, you can report the impersonation account here: **Submit a request – Snapchat Support** and select:

    1. I want to report a safety concern.

    2. Under the question "What are you concerned about?" Select "**Someone else's snapchat account**".

    3. Under the question, "What is your concern with this account?" Select "**Something they posted to their story**".

    4. Under the question, "What kind of content are you reporting?" Select, "**Harassment**".

    5. Under the question, "Is it towards you or someone else?" Select, "**I am being harassed**".

    6. Enter the relevant information in the text boxes below outlining the situation.